



September 10, 2019

Web Announcement 1968

Urgent: Physician-Administered Drug (PAD) Claim Processing

Nevada Medicaid and OptumRx have identified some physician-administered drug claim files that are processing out of order when a provider submits a correction or update to a previously paid claim. Some claims are processed before the void is processed resulting in a duplicate paid claim reject. A solution is being developed to address this claim processing issue and direction will be provided to providers via the Known Modernization System Issues list on the Nevada Medicaid website at

https://www.medicaid.nv.gov/Downloads/provider/Modernization%20System_Known%20Issues.pdf.

If you have questions about a specific claim, please contact Nevada Medicaid at (877) 638-3472 for assistance.